
Resident Portal

Welcome to your new online **Resident Services Portal** where you can submit requests for maintenance conveniently from your phone or computer.

In order to access the portal to take advantage of this service, follow the instructions listed below;

1. Register for the Resident Portal

- Navigate to the Downtown Commons website;
www.downtowncommons.ca
- Click the link at the top right of the screen **'resident portal sign in'**. This will take you to a Welcome to Resident Services page.
- Select **click here to register** and follow the instructions **to create an account**.

Required details:

- Please ensure that you enter your name as it appears on your lease agreement as well as the phone number you provided on your application in order to be recognized in our database.
- Please ensure that any changes to your email are updated with the Tenant Living Office in order for us to effectively communicate any Memos or information related to the building.

If you have any issues with registering please call the office at (204) 988-7678 or email tenantliving@uwinnipeg.ca